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Provide Responsible Service of Alcohol (RSA)

SITHFAB009A - Online

This is the nationally-recognised RSA course to meet the skills and knowledge required to responsibly sell or serve alcohol and to satisfy the requirements for responsible sale and service of alcohol

Course content includes:

- Facts about alcohol - standard drinks, BAC, effects of alcohol
- Better business practices - preventing intoxication, preventing underage drinking, refusing service while maintaining excellent customer service.
- Alcohol and the law - Who is responsible?
- Possible fines that can be incurred by staff and venues.
- Strategies for responsible service - house policies
- Monitoring your bar area - handling difficult customers

Students completing the course online receive a Nationally-Recognised Statement of Attainment.

How you will be assessed

The online training program has built in assessments after each section, when you successfully complete each section your certificate is automatically generated, no waiting.

Please Note:

Each State in Australia has a separate State Government Regulator for RSA and also has different requirements.

Links to your state government authority can be found on our website or contact us on online@cft.com.au for more information.

- South Australia, ACT, Northern Territory and Western Australia all accept online RSA courses.
- Victoria, South Australia and Queensland will accept online courses with conditions
- Both New South Wales and Tasmania **do not** accept online courses; you will need to attend classes in both of these States. Unless you are planning to work with the airlines.